



Proposal Date _____ Start Date: _____ Time: _____

This agreement is made between Ohana Termite & Pest Control and: _____

Address to be serviced: _____

Service Phone: _____ Billing Phone: _____

Billing Information: _____

THIS AGREEMENT IS EFFECTIVE FOR THE 12 MONTH PERIOD BEGINNING: _____ / _____ / _____

OHANA WILL PROVIDE CONTINUOUS SERVICE THROUGHOUT THE PERIOD SPECIFIED. THIS SERVICE WILL INCLUDE A MINIMUM OF _____ INTENSIVE TREATMENTS PLUS ADDITIONAL SERVICE REQUESTS NECESSARY TO CONTROL ORGANISMS, INITIALLY TREATED AND COVERED UNDER THE TERMS OF THIS AGREEMENT.

- MOLOKAI PEST SERVICE:** — Safe and effective service designed to control household pests. Features a well established exterior perimeter treatment that is reinforced on a regular basis. This service program controls cockroaches, spiders, ants including carpenter ants, centipedes, scorpions, silverfish etc. It also include removal of spider webs, mud dauber nests and wasps nests in reachable areas.
- KAUAI FLEA & TICK SERVICE:** — Includes broadcast pesticide application on yard and interior spraying of structure for immediate control of flea and tick infestation. Highly effective, long lasting and safe.
- MAUI RODENT CONTROL:** — A guaranteed elimination through mechanical exclusion, removal and monitoring strategically positioned traps. Rodent exclusion carries a full one year warranty.
- ROYAL HAWAIIAN SERVICE:** — This service uses both mechanical and chemical procedures to control pests. It includes all of the services described above. The ultimate in pest protection and prevention for your family and pets.
- KAMAAINA SPECIAL SERVICE:** — This intensive service will achieve temporary control of the pests named below. It carries a re-treatment guarantee for 30 days from the initial service date. This program can be converted to a pest control maintenance program with no additional intensive service charge on or before: _____ / _____ / _____

NOTE: FOR RESIDENTIAL CUSTOMERS, OHANA'S PEST CONTROL PROGRAM ESTABLISHES A THOROUGH PERIMETER BARRIER THAT IS REINFORCED ON A REGULAR BASIS. CONSEQUENTLY, THE NEED FOR INTERIOR SERVICE IS GREATLY REDUCED, IF NOT, UNNECESSARY. OHANA WILL PERFORM EXTERIOR SERVICES AS AGREED. IF INTERIOR TREATMENT IS EVER NEEDED, PLEASE CONTACT US FOR A NO CHARGE COURTESY SERVICE.

PRESENT INFESTATION: _____

- Monthly
- Bi-Monthly
- Quarterly

REGULAR SCHEDULED SERVICE INDICATED

JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEP	OCT	NOV	DEC

IMPORTANT INFORMATION: _____

\$ _____ First Year Investment \$ _____ Optional 2nd. Year Investment	Intensive Service _____	PAYABLE: Full Year _____ At Time of Service _____ Check Number _____ Credit Card: <input type="checkbox"/> VISA <input type="checkbox"/> MC <input type="checkbox"/> DISC Card #: _____ Expiration Date _____
	Service Rate _____ x _____ SVCS. _____	
	Total Value _____	
	Discount _____	
	Subtotal _____	
	Sales Tax _____	
Total First Year Investment _____		

Payments are due within 30 days from the date of service. Please remit payments that are due to avoid late fees-\$25 for over 90 days.

***RENEWAL:** After the first year this agreement automatically renews itself on a service to service basis, unless written notice is given 30 days in advance by either party.

Business Address: _____ Phone: _____

By: _____
 Representative

_____ Transaction Date:

_____ Manager

By: _____ Buyer or Authorized Agent

PLEASE CALL US TO SCHEDULE YOUR FREE HOME TERMITE INSPECTION

NOTE: Termites are wood destroying organisms and treatment for them is not covered by this agreement. If the agreed upon terms are not met, Buyer agrees to pay all reasonable attorney fees and costs in addition to any other necessary fees for collection. It is mutually agreed that any dispute under the terms of this agreement shall be submitted to arbitration pursuant to the rules of the American Arbitration Association.



WOOD DESTROYING ORGANISM TREATMENT AGREEMENT

Inspection Date: _____
 Initial Treatment Date: _____, _____

TREATMENT NOTICE POSTED: _____
 LOCATION: _____

This AGREEMENT is made between OHANA TERMITE AND PEST CONTROL, (hereinafter referred to as OHANA) and the BUYER, as follows:

BUYERS NAME _____	BILLING AGENT _____
TREATMENT STREET ADDRESS (PROPERTY TREATED) _____	BILLING STREET ADDRESS (MAILING ADDRESS) _____
CITY _____ STATE _____ ZIP _____	CITY _____ STATE _____ ZIP _____
AREA CODE _____ HOME PHONE _____	AREA CODE _____ BILLING PHONE _____

Buildings Covered Under This Agreement: _____ Buyer's Initial: _____

WOOD DESTROYING ORGANISM (WDO): Treatment will only be performed on (WDO) Approved and paid for by the Buyer.	TREATMENT PROGRAMS	OUR INSPECTION REVEALS:			Proposal Cost for Treatment	Treatment(s) Approved by the BUYER:
		ACTIVE INFESTATION	EVIDENCE PRESUMPTIVE OF INFESTATION	NO INFESTATION PREVENTIVE TREATMENT		
SUBTERRANEAN TERMITES	A) Ohana Guard (Liquid Termiticide)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
	B) Ohana Dual Guard (Liquid Termiticide & Bait System)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
DRY WOOD TERMITES	C) Ohana No Tent Termite Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Other:		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		

\$500,000 REPAIR & RETREATMENT GUARANTEE OPTION	RETREATMENT ONLY GUARANTEE OPTION	NO GUARANTEE OPTION		
Buyer's Initials _____	Buyer's Initials _____	Buyer's Initials _____	\$ _____	\$ _____
			TOTAL AMOUNT	TOTAL AMOUNT

DISCLAIMERS, LIMITATIONS, CONDITIONS, OR EXCLUSIONS APPLY. SEE BELOW AND BACK OF THIS PAGE FOR COMPLETE DETAILS. INITIALS _____

PAYMENT TERMS: Method of Payment: ___ CASH ___ CREDIT CARD ___ FINANCE ___ 3 MO. ___ 6 MO. ___ 9 MO. OTHER _____

MC VISA DISC CARD# _____ Expires: _____

LATE FEE. Any time a payment is late by more than 10 calendar days, there will be a Late Fee of \$25 added to the Outstanding Balance. Additionally, Finance Charges will begin to accrue on the outstanding balance the day After payment is due. Finance Charge is applied at a monthly rate of 1.333% (16% Annual Rate).

RETURNED CHECKS. There will be a \$25 fee for returned Checks.

DEFERRED PAYMENT. Price (Item 7) is payable in lawful money of the United States of America in _____ successive minimal monthly payments of \$ _____ commencing on the (circle one) 10th 20th 30th _____, _____ with a final payment of \$ _____, due _____.

The Interest Charge (Item 6) will be Accrued on the Unpaid Principal Balance at a monthly rate of 1.333% (16% Annual Rate).

THERE IS NO GUARANTEE UNTIL PAYMENT IS MADE ACCORDING TO TERMS.

Cost of Initial Treatment \$ _____

Additional Guarantee Renewal Fees Prepaid:
 _____ yrs @ \$ _____ = _____ \$ _____

Other Charges \$ _____

Sales tax (if applicable) \$ _____

1. **TOTAL CASH PRICE** \$ _____

2. Less Down Payment \$ _____

3. Less Other \$ _____

4. **Balance of Total Cash Price Due** \$ _____

5. Balance to be Financed \$ _____

6. **INTEREST CHARGES** \$ _____

7. Deferred Payment Price (Item 5 plus Item 6) \$ _____

GUARANTEE OPTIONS:

A. RETREATMENT ONLY GUARANTEE. Subject to the General Terms and Conditions, all limitations of liability and payment of all applicable initial and renewal fees of this agreement, Ohana agrees to re-treat the structure(s) covered under this agreement, or affected portions thereof, for one year after the initial treatment, and during each additional year of the renewal period. This RE-TREATMENT ONLY GUARANTEE is limited to RE-TREATMENT ONLY for those wood destroying organisms specified, approved and paid for by the buyer and does not cover repair of existing or subsequent damage to the structure(s) or contents thereof. By acceptance of the agreement and RE-TREATMENT ONLY GUARANTEE, the Buyer waives any claim for damages to the structure(s) or contents thereof and releases Ohana and its employees from all liability for any such claims and damages _____ (Buyer's Initials)

B. REPAIR AND RE-TREATMENT. Subject to the General Terms and Conditions, all limitations of liability and payment of all applicable initial and renewal fees of this agreement. Ohana agrees to re-treat the structure(s) covered under this agreement, or affected portions thereof, for one year after the initial treatment, and during each additional year of the optional renewal period. Additionally, Ohana agrees to repair new structural damage to the structure(s) as may be caused by a new or continued infestation of wood destroying organisms initially treated as specified, approved and paid for by the Buyer, provided that the initial treatment cost and guarantee renewal fees are paid in accordance with the terms of the agreement. Ohana's liability for such damage extends to an accrued maximum of \$500,000 for all covered structures and is limited to those repairs undertaken with Ohana's prior written approval. This REPAIR AND RE-TREATMENT GUARANTEE does not apply to exposed or unexposed damage existing at the date of the initial treatment. New damage will be defined as damage that occurs after the initial treatment date and is caused by a new infestation of wood destroying